

# SPECTRUM CONTACT INFORMATION

## CUSTOMER SERVICE

Call directly for any technical or service issues or questions:  
(833) 697-7328 (For Residents Only)

## Spectrum Store Locations:

The North Ranch Center - Near Rite-Aid  
3825 E Thousand Oaks Blvd. Unit A  
Westlake Village, CA 91362  
(888) 406-7063

The Oaks Mall  
Across from the AMC Movie Theater  
162 W Hillcrest Dr, Ste 400  
Thousand Oaks, CA 91360  
(888) 406-7063

Website: [www.spectrum.com](http://www.spectrum.com)

Current Spectrum information can also be found on the Lakeshore Community website, [www.lakeshorecommunityhoa.com](http://www.lakeshorecommunityhoa.com) under "Spectrum Cable & High Speed Internet".

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## CABLE BOX IDENTIFIER PICTURES AS OF 1/16/21

**NEW** - Spectrum HD Cable STB (Set Top Box)



**OLD** - Time Warner Cisco, Digital Transport Adapter (DTA) Must be Replaced With New Spectrum STB

